



The Arizona Association of Area Agencies on Aging

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Maricopa County

Pima County

Coconino, Yavapai, Navajo, & Apache Counties

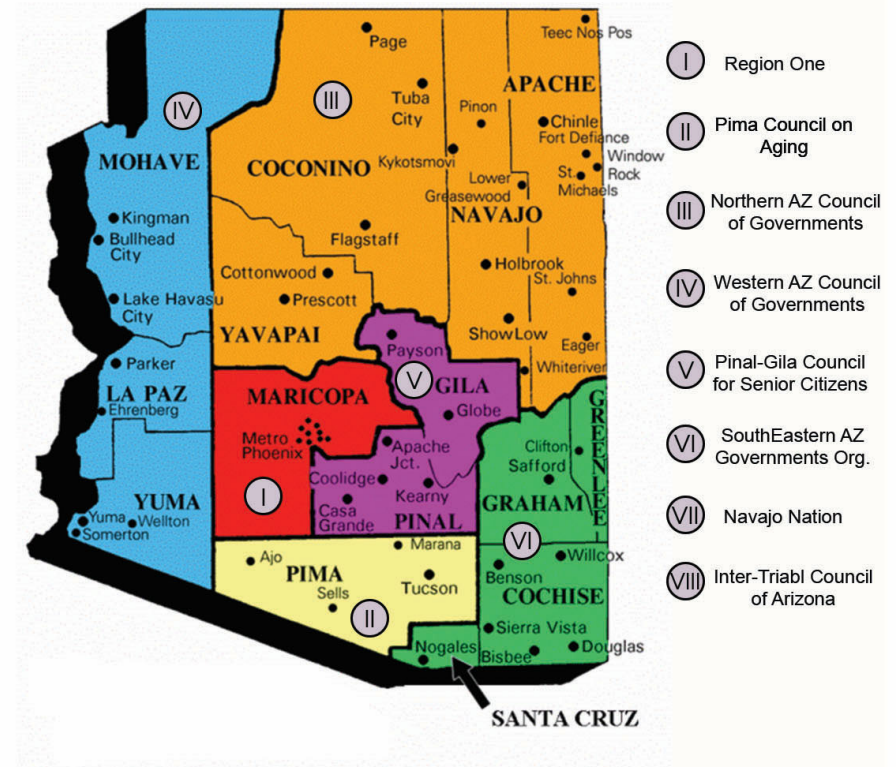
Mohave, LaPaz, & Yuma Counties

Pinal & Gila Counties

Graham, Cochise, Greenlee, & Santa Cruz Counties

Twenty-One Tribal Nations

Arizona Area Agencies on Aging



Area Agency on Aging – Core Services

Case Management

Congregate Meals

Home-Delivered Meals

Home and Community-Based Services

Information and Referral

Medicare/Benefits Counseling

Ombudsman

Respite

Transportation

Volunteering

Family Caregiver Support

Health and Wellness

Community Education and Advocacy

Issues Facing Arizona

Growing Aging Population

Increased Demand for Service

Shortage of Workers

Affordable Housing & Homelessness

Growing Aging Population

- Arizona is aging much faster than it is expanding.
- Arizona is aging faster than the US. The US 65+ population grew 34% during the same time period.

Percent Change in Arizona Population Estimates 2010 to 2019	
	% Change 2010-2019
Total Population	13.9
Under 18 years	0.7
65 years and over	48.4
White	6.3
Black or African American	35.2
American Indian and Alaska Native	11.2
Asian	44.6
Native Hawaiian and Other Pacific Islander	24.7
Two or More Races	39.7
Hispanic	21.9
<i>Source: U.S. Census Bureau, Population Division</i>	

Source: University of Arizona Eller College of Business: Economic and Business Resource Center

Increased Demand for Services

Nutrition

- 3,284,507 meals served
- 45% increase since FY 2019

Case Management

- 117,546 hours of case management provided
- 32% increase FY 2019

Home Care

- 396,781 hours of home care provided

One-Way Transportation

- 77,718 one-way trips provided
- 76% decrease since FY 2019

LTC Complaints

- 6,192 Long-Term Care consults
- 63% increase since FY 2019

Information & Referral

- 94,493 callers to AAA I & R lines

Direct Care Worker Projected Job Openings 2018-2028 for Arizona

Occupation Name	Growth	% Growth	Separations	Total Job Openings
Home Health Aides	12,207	65%	28,023	40,230
Nursing Assistants	5,617	35%	21,163	26,780
Personal Care Aides	32,363	61%	96,137	128,500
Total	50,187	57%	145,323	195,510

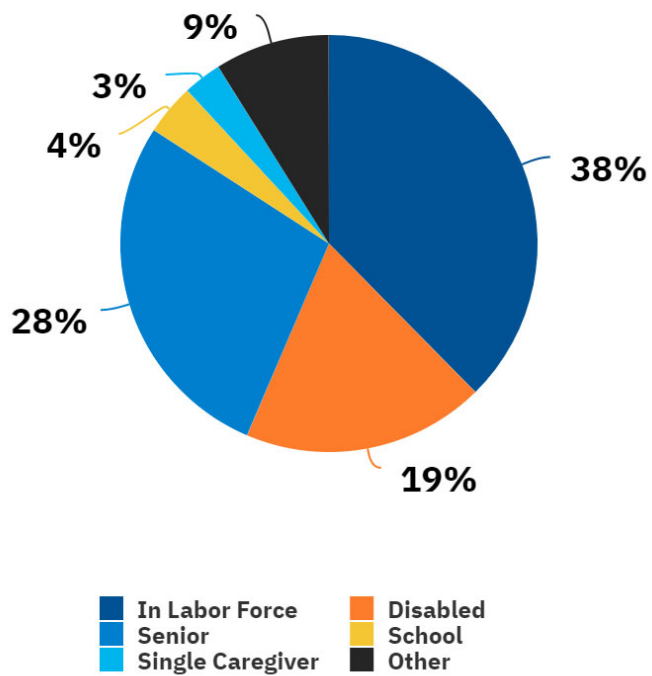
Source: PHI National

Homelessness/Housing

“In the early 1990s, only 11 percent of the adult homeless population was aged 50 and over. That increased to 37 percent by 2003. **Today, half of those who experience homelessness are over age 50.**”

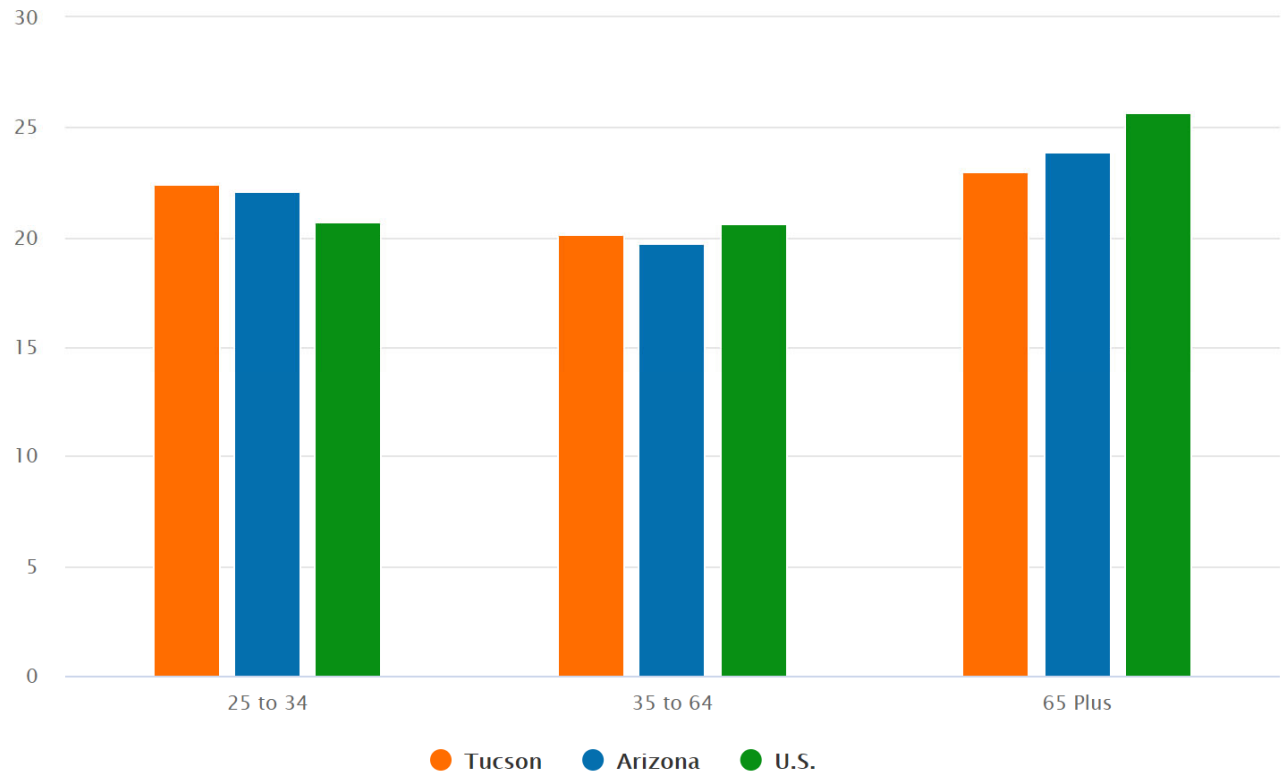
- Arizona Department of Economic Security, State of Homelessness in 2020

EXTREMELY LOW INCOME RENTER HOUSEHOLDS



Source: National Low-Income Housing Coalition

Housing Cost Burden by Age (2019)



U.S. Census Bureau via MAP (mapazdashboard.arizona.edu)

Source: University of Arizona Map Dashboard



Regional Highlighted Programs



Region One Highlights

Serving between 100,000 to 125,000 clients annually through 50 programs & services; 57 subcontractors



Accredited through Council on Accreditation since 2006

Contracts with ALTCS plans for Home Delivered Meals & Adult Day Health Care; Mercy Care for Care Transitions & Care Coordination



7 health plan contracts for Behavioral Health: Aetna, BCBS of AZ/Advantage Plan, Cigna, Humana/ChoiceCare Network, Magellan, Mercy Care, and United Healthcare.

Licensed through ADHS as a Behavioral Health Program; certified to bill Medicare and AHCCCS



New Initiatives

- **Operation HOPE**
Delivers food boxes and produce bags
- **elderSHOP**
Door-to-door grocery shopping
- **elderTRIP**
Medical transportation using rideshare
- **Goods2HOME**
Distributes cleaning supplies to residents of low-income senior housing
- **Hi Neighbor**
Telephone reassurance calls
- **elderCONNECT**
Provides tablets to older adults to connect with the world around them
- **Housing**
With support of the OVW grant, hired Housing Specialist to work with victims of late-life abuse
- **Benefits Assistance**
Added a Benefits Navigator to assist clients in applying for ALTCS, SNAP and other benefit programs
- **Friends & Neighbors Homemaker**
Replicated model used in Respite for Homemaker Program
- **In-House Case Management**
Hired internal case managers to meet capacity of increased referrals for HCBS

Pima Council on Aging Program Highlights

Take YOUR Shot Campaign

- Won the First Place Aging Innovation Award at USAging Conference
- 4th booster shot campaign up and running

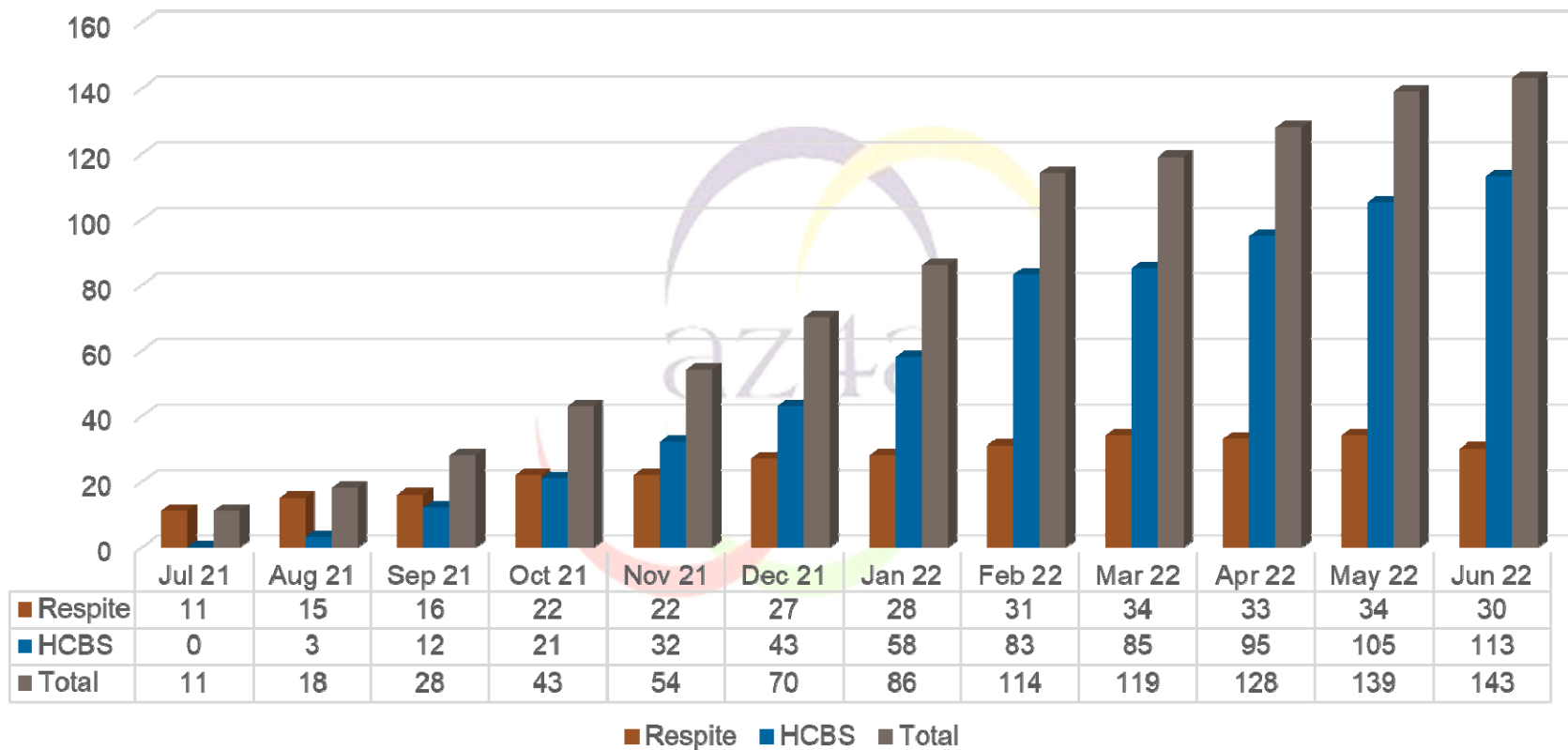
PCOA Way

- Won Aging Achievement Award at USAging Conference
- Holding follow up session with conference presentation attendees



Pima Council on Aging - Program Highlights

HCBS Friends & Neighbors





CONTRACTS –
Providing local jobs

Nutrition (Congregate and Home
Delivered Meals)

18 Providers served 280,848
meals

Adult Care (Adult Day Care,
Attendant Care, Respite,
Housekeeping)

5 Providers-37,648 hours

Transportation

6 Providers – 5,150 trips

Legal Services

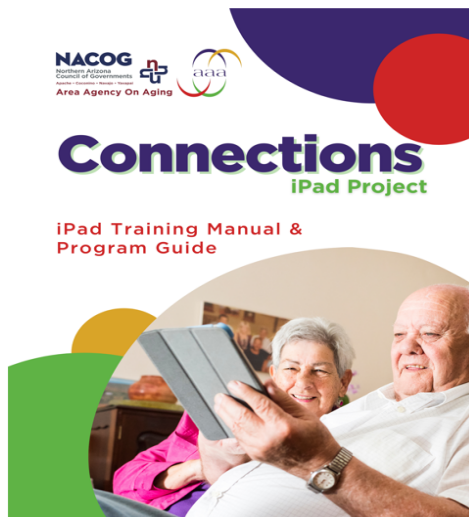
2 Providers

Regional Services – Highlights

- Health & Wellness programming that includes evidenced based workshops plus activities & recreation
- AIRS Certified Information and Referral Staff
- Toll Free Number 877 521 3500
- Four Local Offices: Flagstaff, Show Low, Cottonwood and Prescott
- Medicare/Benefits Counseling saved clients \$262,909 in FY21

Addressing Social Isolation

Holiday Joy for Older Adults



Swing in Your Chair
Mindful Meditation
Joy for All Pets
Coffee Time
Critter Tails
Virtual Health & Wellness
Fairs
Reassurance Program
Chair Yoga

Evidenced Based: Matter of Balance, Tai Chi
for Arthritis, Active Choices



Financial Assistance Partnership Changing

- WACOG AAA has partnered with our Community Action Department for decades to prioritize and connect Seniors to the safety net services administered through our “sister” department; utility and rental assistance, Weatherization and home modification assistance.
- The State’s Department of Economic Security’s decision to move the administration of LIHEAP to the State, and through the ERAP Portal, is concerning given the inherent barrier and potential impact on older adults accessing utility assistance through an on-line Portal. Advocacy efforts by our organization focus on a transition of the local “safety net” delivery system to the statewide Portal which assures the equitable and accessible distribution and utilization of this resource to each County of the State. Further, the prioritization of vulnerable populations, like Seniors, by County.

Expanding the Public Health Workforce, Addressing Social Determinants of Health & COVID

Leveraging resources targeting La Paz County

- Grant through DAAS/ACL & ADHS/Wildfire
- 1 FTE added
- Building operational partnership with La Paz County Health Department and Community Health Worker's program.
- Addressing the Social Determinants of Health and COVID impact.
- Create a co-case management/service coordination structure to prioritize and address the service needs in a holistic manner.
- Create communication and referral pathways.
- Prioritize families and individual with COVID related impacts.
- Flexible funding can be used to meet needs which cannot be met by existing Health Department of WACOG funding and resources

Pinal Gila Council for Senior Citizens – Program Highlights

Vaccination & Testing Program

- Increasing access to vaccination by hosting clinics at senior centers and community facilities
- Targeted rural, low-income, minority populations to improve vaccine equity
- Held first clinic in early December, with the goal of offering booster before holiday
- 19 Clinics Hosted 1,632 Individuals vaccinated
- Distributed 10,946 test kits to 3,111 seniors via case managers, senior centers and clinics



FREE COMMUNITY EVENT!
GET YOUR COVID-19 VACCINE
Getting vaccinated protects you and those around you.
IT'S EASY! IT'S **FREE!** NO APPOINTMENT NECESSARY!

All vaccines are available!
Moderna, Pfizer, Johnson & Johnson, as well as Boosters

Dorothy Powell Senior Adult Center 405 E. 6th Street Casa Grande, AZ 85122
Friday December 10th, 2021 9:00 am - 3:00 pm

Payson Senior Center 514 W. Main Street Payson, AZ 85541
Monday December 13th, 9:30am - 1:30 pm

Dorothy Nolan Senior Center 330 N. Pinal Street Florence, AZ 85132
Tuesday December 14th, 2021 8:00 am - 2:00 pm

Maricopa Community Center 41600 W. Smith Erbe Road Maricopa, AZ 85138
Wednesday December 15th, 2021 10:00 am - 3:30 pm

Eloy City Hall 595 N. "C" Street Eloy, AZ 85131
Thursday December 16th, 2021 9:00 am - 3:00 pm

Compassion Care Center 5418 E. Skyline Drive San Tan Valley, AZ 85143
Friday December 17th, 2021 10:00 am - 2:00 pm

Call 520-836-2758
8:00 am - 4:30 pm
Monday - Thursday
Pinal-Gila Council
for Senior Citizens

Logos: PGCSC, Pinal-Gila Council for Senior Citizens, Equal Housing Opportunity, Paradigm



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2 TESTS

BinaxNOW™

COVID-19
ANTIGEN SELF TEST FOR INFECTION DETECTION

EASY
A Simple Nasal Swab

FAST
Results in 15 Minutes

EASY TO USE | **RESULTS IN 15 MINUTES**

COVID-19 CARD | COVID-19 Ag CARD

Pinal Gila Council for Senior Citizens – Program Highlights

Meals on Wheels Central Arizona Kitchen Expansion Project:

- Currently serving 150 seniors residing in Eloy, Coolidge, Florence and unincorporated areas of Pinal County
- Expansion plan will allow HDM service to Maricopa and San Tan – 130 Additional Individuals
- Building modifications include installation of new walk-in freezer & refrigerator units. Dry storage expansion
- Project due to be completed by March 2022



SEAGO Area Agency on Aging – Program Highlights



SEAHEC-Vaccine Access

Partnership formed with Southeastern Arizona Health Education Center (SEAHEC) to help

- Increase vaccine confidence/decreasing vaccine hesitancy
- Reaching underserved populations, such as rural, minority, non-English speaking and/or other marginalized populations
- Public outreach and awareness
- Individual outreach and awareness
- Promoting booster shots
- 5496 number of people reached through activities since September
- 1035 individual assistance
- 628 individual 60+

SEAGO Area Agency on Aging – Program Highlights



Southeastern Arizona Elder Abuse Taskforce (SEAEAT) began at the end of last year. The purpose is to join forces between our LTCO and SHIP-SMP to form strong and long-lasting partnerships that address Elder Abuse in Region VI.

- Educate those organizations who can help report abuse
- Promote safety increase collaboration between local organizations
- Increase awareness by holding a regional World Elder Abuse Awareness Day throughout the four counties.

Santa Cruz County Senior Sin Ruedas Taskforce is formed. The task force will address the transportation needs in SCC. Our most vulnerable population is affected by the lack of resources regarding transportation in our fast-growing county.

- Organization representatives at the table discuss the challenges that they see growing
- Partners who can come to the table and share ways to help mitigate this issue and find possible solutions
- Funding opportunity through American Rescue Funds as well as preparation for ADOT funding that will help with sustainability
- Partners present Adult Protective Services, Senator Rosanna Gabaldon, SCC Chamber of Commerce, Valley Assistance Services, Patagonia Senior Rides, and AZ Complete Health.


Inter Tribal Council of Arizona, Inc. – Area Agency on Aging, Region 8

Vaccine Hesitancy Program

- At-Home COVID Test Kits
- Offering COVID Resource information
- KN95 Masks

San Manuel Band of Mission Indians Grant

- Nutritious Meals
- COVID Resources
- First Aid Kit



Inter Tribal Council of Arizona, Inc.
22 TRIBAL NATIONS

Getting the COVID-19 vaccine helps protect you and your community

#ITCAHealthyHero
Continue to wear a mask, wash your hands, and practice social distancing.
For questions about the vaccines, contact your healthcare provider.

Inter Tribal Council of Arizona, Inc. – Area Agency on Aging, Region 8

GoodHealthTV

- Reached 171,468 estimated impressions throughout Tribal Health Care facilities in Arizona.

Alzheimer's Dementia Program Initiative (ADPI)

- Resource scarcity
- Limited community education
- Community Partnerships
- Create a dementia-capable community
 - Music and Memory
 - Dementia Friends
 - Support Group
 - Maintain a Healthy: Balance for Brain Health
 - Native American Monthly Newsletter –The Beacon





Pinal-Gila Council for Senior Citizens



WACOG

Western Arizona
Council of Governments



NACOG Aging
Northern Arizona
Council of Governments



AREA AGENCY ON AGING
REGION ONE, INCORPORATED